



Kathy Nail

Manager of the Year 2024

Tonight, we are pleased to recognize, Miss Kathy Nail as the Manager of the Year.

Miss Kathy has dedicated her entire career to creating opportunities for individuals with developmental disabilities. A career that this Thursday will make it 47 years and counting here at Lucas DD!

The dedication that Kathy shows to this agency and the people and families served is unmatched. Everything she does is for the betterment of everyone around her. This is evident through her late-night hours processing ISPs, getting information around for NCI surveys, and how she empowers her team to take ownership of mistakes, promote growth, and ensure a comprehensive understanding of departmental goals.

She supported her team through some challenging projects in 2024. They assisted with transferring all ISPs into the new format, learned a new ISP processing procedure and took on new tasks that support everyone in the SSA Department.

She facilitates her staff's growth, both professionally and personally, by clarifying goals and objectives.

Her dedication to ongoing learning and grasp of key performance indicators enables her to establish achievable, measurable targets. Miss Kathy identifies opportunities for growth, demonstrates leadership, and fosters collaboration among team members.

Her effective communication ensures transparency, keeping us informed about progress, challenges, and potential solutions. Miss Kathy's positivity, compassion, and dedication inspire admiration and respect.

She embodies everything Lucas DD stands for, earning trust through respect, open communication, and confidentiality. A true role model, Miss Kathy consistently demonstrates her strong work ethic, authenticity, and kindness, earning the love and respect of all.

Miss Kathy is a mentor, a coworker, a wise counselor, a true friend, and this year we are honored to add another title, the 2024 Lucas DD Manager of the Year. Congratulations, Miss Kathy, on a most well-earned award.