



Heather Mickens

Staff Person of the Month June 2026

It's a pleasure to take a moment tonight to recognize someone who makes a meaningful difference every single day.

Heather Mickens is in her 5th year as a Service & Support Specialist, and Lucas DD is fortunate to have her on the team. From the moment you meet Heather, she brings a warmth and kindness that immediately puts people at ease. Whether she's working with individuals, supporting team members, or collaborating with peers, her genuine care shines through.

Heather is especially impactful in how she welcomes and supports others. New SSAs quickly come to see the best of Lucas DD through her everyday interactions and through her involvement with the Morale Committee. She is often one of the first to step in with encouragement, guidance, or a helping hand. Her peers affectionately call her the "tech guru" and the "answer queen," and those titles are well-earned—she consistently shows up ready to share her knowledge and support those around her.

That natural ability to guide and uplift others has recently become an official part of her role as a mentor for new SSAs. In this capacity, Heather has demonstrated tremendous professional growth while continuing to lead with patience, generosity, and confidence.

When it comes to the individuals she serves, Heather is deeply committed to helping each person achieve their goals. She works collaboratively with teams and brings a level of compassion and dedication that makes a real and lasting impact.

Beyond her technical skills and professionalism, Heather is a true morale booster. Whether it's bringing in candy or baked goods, offering a listening ear, or simply showing up with positivity, she helps make the workplace more productive and enjoyable. She takes the time to listen, to empathize, and to make others feel seen and supported.

Heather, this recognition is incredibly well-earned. Your contributions, your compassion, and your positive spirit do not go unnoticed. The Lucas County Board of Developmental Disabilities is proud to present you with the June 2026 Staff Person of the Month Award. Congratulations!