



Crystal Brown, Amber Gribble and Lindsay Horne

Anne Grady Services

Special Recognition Award November 2025

Often in our field, we hear stories about the individuals we support and the amazing things they do. Today, we want to share the remarkable work of Anne Grady Services (AGS) on behalf of some of those individuals over the past year.

AGS provided HPC services to an individual that experienced a medical incident which changed her life forever. She was discharged from the hospital into a skilled nursing facility, and it was there that Anne Grady's exceptional advocacy shined bright. Amber, a home manager, immediately identified all of the individual's assessed needs, upcoming appointments, and proactively requested follow-up updates from the facility when they were overlooked.

Recognizing that her living situation needed to change, AGS assisted with packing up and relocating her from the apartment she had been independently living. Lindsay Horne provided a supportive living home option, and when the individual's medical needs exceeded what could be managed in the community, Lindsay helped secure a spot in their ICF.

Another example involved a 72-year-old man that needed to leave his aging home after losing his natural support. With only a Level One waiver and a two-week deadline, AGS, as usual, stepped right up. Crystal Brown, Admissions Coordinator, promptly found the individual placement in ICF respite at their base. That placement ultimately became long-term, and his care needs are now fully met.

AGS also supported a young woman, who was incarcerated and facing imminent release without a home to return to. They not only assisted in finding housing but also provided a place for stabilization and decompression.

The last of the countless examples we'd like to share is when an individual fell and sustained a head injury at ADS, AGS staff were already present in the ER upon arrival. This individual, who has no natural support, no home services and is very independent, received immediate and compassionate assistance.

The consistent theme across these examples is the leadership and dedication of AGS staff. Lindsay Horne's leadership has produced positive and effective solutions, and Amber Gribble's medical coordination and follow-up have been praised by multiple SSAs as well as family members.

Lucas County Board of Developmental Disabilities is pleased to present Anne Grady Services with the November 2025 Special Recognition Award.