



Sally Orkowski

Staff Person of the Month May 2026

Her efforts have improved overall workflow efficiency, and her willingness to innovate and adapt has strengthened the unit's operations and daily functioning. That's because Sally Orkowski strives for excellence in everything she does.

Since joining the Major Unusual Incident Unit as a Quality Assurance Technician last year, Sally has consistently demonstrated dedication, growth, and a sincere commitment to strengthening processes and supporting the team.

From day one, Sally approached her role with enthusiasm and initiative. She quickly began modernizing long standing workflows that had been unchanged for nearly 20 years. Her improvements include enhanced tracking tools, strengthened documentation procedures, and improved call logs and contact information. These updates have made it significantly easier for the team to locate documents, track critical information, and ensure essential timelines are met for key communications. This time-sensitive information includes, among other things, synopsis letters, PPI letters, ICF letters, and submitting Abuser Registry cases to DODD.

Sally also demonstrates exceptional empathy and sincerity when working with difficult callers. She recognizes when someone is in crisis and responds with calm, compassion, and genuine care. Her ability to remain steady and supportive during stressful moments ensures each caller feels heard and respected. This reflects her strong character and her deep commitment to the individuals we serve.

Sally is a valued and trusted member of the MUI Unit. Her initiative, creativity, professionalism, and dedication have meaningfully improved daily operations and strengthened the overall functioning of the team. The Lucas County Board of Developmental Disabilities is proud to recognize Sally Orkowski as the May 2026 Staff Person of the Month!